## Extract from Hansard

[COUNCIL - Thursday, 12 October 2000] p1998b-1998b Hon Norm Kelly; Hon Murray Criddle

## KIDS HELP LINE

## 318. Hon NORM KELLY to the minister representing the Minister for Family and Children's Services:

- (1) Has the Kids Help Line approached the Government for financial assistance to ensure that a greater number of calls made to the service can be adequately attended to; if so, has the Government supported this request?
- (2) How many children accessed the counselling service offered through Crisis Care in the past year?
- (3) How did these figures compare with the number of calls made to the Kids Help Line?
- (4) What issues drive children to contact Crisis Care?
- (5) How is the Government planning to make Crisis Care more accessible to children?

## Hon M.J. CRIDDLE replied:

I thank the member for some notice of this question.

- (1) The Kids Help Line has not approached the State Government for funding for the help line.
- (2)-(4) Callers to Crisis Care are not recorded by age.
- (5) General provision of information and promotion of the Crisis Care phone number.